

GROUP TOUR REGISTRATION FORM

To request a group tour, fill out the pages below and email them to reservations@diefenbunker.ca at least two weeks in advance. We are happy to accommodate last minute tours where possible. Please note that partial forms will not be accepted. **The completion of this form does not confirm your group tour.** We will reply with availability within 2-3 business days.

For more information, contact **Jessica Huang** at 613-839-0007 x228 or reservations@diefenbunker.ca.

NUMBER OF PARTICIPANTS (max 120, please indicate breakdown)			
Adults		Youth (6-17)	
Seniors (60+)		Students (18+)	
Bus Driver		Tour Operator	
PREFERRED DATE AND TIME			
ALTERNATIVE DATE AND TIME			
LANGUAGE (select one)	<input type="checkbox"/> English		<input type="checkbox"/> French
TOUR LENGTH (select one)	<input type="checkbox"/> 60-minute		<input type="checkbox"/> 90-minute
TYPE OF GROUP	<input type="checkbox"/> School <input type="checkbox"/> Military <input type="checkbox"/> Senior <input type="checkbox"/> Other: _____ Grade: _____		
INSTITUTION NAME (if applicable)			
TOUR OPERATOR (if applicable)			
PRIMARY CONTACT			
Name:		Telephone Number:	
Mailing Address:			
Email Address:			
<input type="checkbox"/> I agree to allow the Diefenbunker to contact me by email.			
PAYMENT			
A credit card number is required for booking purposes only. Payment is due upon arrival. We will only charge this card if given permission to, or in event of a no-show.			
Credit Card Number			Expiry Date
Cardholder Name			CVC
Preferred Method of Payment Upon Arrival	Credit Card <input type="checkbox"/> Above <input type="checkbox"/> Other		<input type="checkbox"/> Cheque <input type="checkbox"/> Invoice (must be paid within 30 days of the visit)

CANCELLATIONS, LATE ARRIVALS, AND CHANGES IN NUMBERS

Cancellations must be communicated in writing a **minimum of two (2) weeks in advance** of the booking date. Any changes made past this time will be subject to cancellation fees (see below).

If your group should arrive late, we cannot reduce the admission fee nor can we guarantee that your group will receive a full tour. Upon arrival, we allow a discrepancy of no more than five (5) participants from the original number booked. If changes to participant numbers are greater than five (5), cancellation fees will be applicable. It is at the museum's discretion to refuse a group arriving with more visitors than were booked.

Due to its location and age, the Diefenbunker may close on short notice due to inclement weather or other emergencies. In this instance, your group will not be charged, and your Contact Person will be notified immediately. In the event the museum is closed due to COVID-19, or any member of the group or museum staff become ill with COVID-19 symptoms, the group will have the option to reschedule or receive a full refund.

GROUP ADMISSION RATES & ELIGIBILITY

Group rates are applied to any group of ten (10) or more people that registers their tour in advance following the museum's booking procedures laid out in this form. Groups of nine (9) or less people may still be eligible for private group tours but will be charged the standard admission fees. Groups must pay in a single payment to be eligible for the group rate. Groups where each individual wishes to pay separately will be charged the standard admission fee.

Prices below exclude tax. Valid until December 31, 2022. Rates cannot be combined with any other discount, program, coupon, or special offer.

Type	60-minute Tour	90-Minute Tour
Adult	\$16	\$22
Senior (60+)	\$15	\$21
Youth (6-17)	\$8.50	\$11.50
Student (18+)	\$11	\$15
Adult – Military	\$14.80	\$22
Senior – Military	\$14	\$21
Chaperone (1 adult per 15 youth)	Free	
After Hours Fee	\$3 per person	
Bus Driver	Free	
Tour Operator	Free	
Cancellation Fee	50% of individual ticket price	

CHAPERONES / SUPERVISION

For all youth groups, we require a ratio of 1 adult for every 15 youth. It is the responsibility of the chaperones and supervisors to always ensure the proper conduct of their groups.

ACKNOWLEDGEMENT

I have read and agree to the above procedures and recognize that failure to adhere to these rules could result in the refusal or expulsion of the group, or additional charges and cancellations fees.

Signature of Registrant

Name (Print)

Date
